Group Support Systems User Experience

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The Hawaii International Conference on System Sciences (HICSS) has a long history of support of evolving areas of research, such as groupware and group support systems, and the nurturing of these new concepts and ideas. Groupware is one of the research areas that has benefited from the interaction of researchers and practitioners at HICSS during the formal paper sessions, the informal “birds of a feather” gatherings and at the daily receptions to discuss “pros” and “cons” and to share insights and information. Over the years these researchers and practitioners have led the way in their organizations to dramatically improve productivity, organizational efficiency and effectiveness. This mini-track will focus on user experience from real organizations and real problems. The technological and process advances gained through years of research and practical experience are shared by the authors of the papers in this session. The papers in this minitrack describe the recent advances in groupware development and experiences. We are fortunate to assemble this group of authors and experts who are willing to share insights and knowledge gained from their experiences.