Welcome to WS-ITeS -- Workshop of IT-enabled Services! This is the forum for researchers and practitioners who are interested in the application of the internet in the field of service provisions. WS-ITeS has been an active forum in SAINT since 2008. We have tried to make this workshop to include not only technology issues but also managerial aspects, public administration, philosophy and ethical aspects.

We hope that you will find WS-ITeS an interesting stimulus for your investigation to the service provisions over the internet.

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