The presentation will focus on the impact of globalization, outsourcing, and technology on Requirements Engineering. Most organizations are moving towards common platforms to run their global businesses. In many cases, these platforms are outsourced or their development is outsourced. The nature of outsourcing is also changing with the ability to create dynamic relationships with multiple partners in real time to complete the project. Under these circumstances, Requirements Engineering needs to change to adapt. This presentation will discuss Infosys experiences in managing requirements in a globalized business environment.

S. Gopalakrishnan (Kris to his colleagues) is one of the founders of Infosys Technologies Limited. He plays a key role in defining the company strategy and in using technology and innovation continuously to maintain its leadership of the industry.

Since April 2002, Kris has been the Chief Operating Officer. His responsibilities include Customer Services, Technology, Investments and Acquisitions. Kris is also the Chairperson of Infosys Consulting, a wholly owned subsidiary of Infosys Technologies Limited. Kris has recently become the CEO of Infosys.

Kris’ initial responsibilities at Infosys included management of design, development, implementation and support of information systems for clients in the consumer products industry in the US. Between 1987 and 1994 he headed the technical operations of KSA/Infosys (a joint venture between Infosys and KSA at Atlanta, USA) as Vice President (Technical). In 1994, Kris returned to India and was appointed Deputy Managing Director of the company.

Kris is currently the Chairman of the Indian Institute of Information Technology and Management (IIITM), Kerala, and Vice Chairman of the Information Technology Education Standards Board (BITES) set up by the Government of Karnataka. He is on the board of directors of the National Internet Exchange of India. He is also the Chairman of the Confederation of Indian Industries (CII), Karnataka Region. He is a member of ACM, IEEE and IEEE Computer Society.

Kris holds M. Sc. (Physics) and M. Tech. (Computer Science) degrees from the Indian Institute of Technology, Madras. He began his career with Patni Computer Systems (PCS), Mumbai as a software engineer in 1979 and quickly rose to become an assistant project manager by 1981. His seminal contribution during his stint at PCS was the development of a distributed process control system for controlling LD converters at Rourkela Steel Plant.