# Table of Contents

Message from the General Chair ................................................................. ix
Message from the Program Chairs ............................................................ x
Organizing Committee ................................................................................ xi
Program Committee ................................................................................... xii
Reviewers ................................................................................................. xiii

## Best Paper Candidates

From Offshore Outsourcing to Offshore Insourcing: Three Stories .......................................................... 1  
*Nils Brede Moe, Darja Šmite, and Geir Kjetil Hanssen*

Agile vs. Structured Distributed Software Development: A Case Study .................................................. 11  
*H.-Christian Estler, Martin Nordio, Carlo A. Furia, Bertrand Meyer, and Johannes Schneider*

Activity Theory Applied to Global Software Engineering: Theoretical Foundations and Implications for Tool Builders ............................................................. 21  
*Paolo Tell and Muhammad Ali Babar*

## From the Trenches

From RUP to Scrum in Global Software Development: A Case Study ....................................................... 31  
*Ramon Noordeloos, Christina Manteli, and Hans Van Vliet*

An Exploratory Study of Software Evolution and Quality: Before, during and after a Transfer ................ 41  
*Ronald Jabangwe and Darja Šmite*

Configuration Management Stories from the Distributed Software Development Trenches ..................... 51  
*Lars Bendix, Jan Magnusson, and Christian Pendleton*
Tools and Methods
FTSProc: A Process to Alleviate the Challenges of Projects that Use the Follow-the-Sun Strategy ..........................................................56
  Estevão Ricardo Hess and Jorge Luis Nicolas Audy

An Industrial Evaluation of Technological Support for Overhearing Conversations in Global Software Engineering ..................................................65
  Kevin Dullemond and Ben van Gameren

2DAM-WAVE: An Evaluation Method for the WAVE Capability Model ..........................................................75
  Rafael A. Glanzner and Jorge Luis Nicolas Audy

Experience Based
Supporting Acceptance Testing in Distributed Software Projects with Integrated Feedback Systems: Experiences and Requirements ..................................................84
  Olga Liskin, Christoph Herrmann, Eric Knauss, Thomas Kurpick,
  Bernhard Rumpe, and Kurt Schneider

A Tool Framework for Deriving the Application Architecture for Global Software Development Projects ..................................................................................................................94
  Bugra M. Yildiz, Bedir Tekinerdogan, and Semih Cetin

Distributed Developers and the Non-use of Web 2.0 Technologies: A Proclivity Model ..........................................................104
  Ban Al-Ani, Yi Wang, Sabrina Marczak, Erik Trainer, and David Redmiles

Systematic Literature Reviews: What are We Learning?
On the Nature of GSE Organizational Social Structures: An Empirical Study ..........................................................114
  Damian A. Tamburri, Patricia Lago, Hans Van Vliet, and Elisabetta di Nitto

Adopting a Social Network Perspective in Global Software Development ..........................................................124
  Christina Manteli, Hans van Vliet, and Bart van den Hooff

Systematic Literature Reviews in Distributed Software Development: A Tertiary Study ..........................................................134
  Anna Beatriz Marques, Rosiane Rodrigues, and Tayana Conte

Academic Short Papers
The Many Facets of Distance and Space: The Mobility of Actors in Globally Distributed Project Teams ..........................................................144
  Tony Clear, Waqar Hussain, and Stephen G. Macdonell

Near-Synchronicity and Distance: Instant Messaging as a Medium for Global Software Engineering ..........................................................149
  Tuomas Jaanu, Maria Paasivaara, and Casper Lassenius
Problems? We All Know We Have Them. Do We Have Solutions Too? A Literature Review on Problems and Their Solutions in Global Software Development

Vanessa Gomes and Sabrina Marczak

**Academic New Ideas**

A Qualitative User Study on Preemptive Conflict Detection ................................................................. 159

*Lile Hattori, Michele Lanza, and Marco D’Ambros*

Mapping Global Software Development Practices for Follow-the-Sun Process ........................................ 164

*Josiane Kroll and Jorge Luis Nicolas Audy*

Enterprise Architecture Cybernetics for Complex Global Software Development: Reducing the Complexity of Global Software Development Using Extended Axiomatic Design Theory ........................................................................................................ 169

*Hadi Kandjani, Peter Bernus, and Lian Wen*

Experiences in Scaling the Product Owner Role in Large-Scale Globally Distributed Scrum ................................................................. 174

*Maria Paasivaara, Ville T. Heikkilä, and Casper Lassenius*

**Position Papers**

Setting Up a Stochastic Model for Teams Working in a Follow-the-Sun Environment ................................................................. 179

*Alan R. Santos, Afonso Sales, and Paulo Fernandes*

Prerequisites for Teaching of Distributed Software Development in Graduate Courses ................................................................. 180

*Mariana Orlandini Ferreira, Alexandre L’Erario, and José Augusto Fabri*

Task Allocation Model in Globally Distributed Software Projects Using Genetic Algorithms ................................................................. 181

*Jude Fernandez and M. Basavaraju*

A Systematic Tertiary Study of Communication in Distributed Software Development Projects ........................................................................................................ 182

*Aline C.C. dos Santos, Ivaldir H. de Farias Junior, Hermano P. de Moura, and Sabrina Marczak*

Social Awareness for Global Software Teams ........................................................................................................ 183

*Fabio Calefato and Filippo Lanubile*

A Distributed Software Development Environment Dynamics Model ........................................................................................................ 184

*Alexandre L’Erario, José Augusto Fabri, André Domingues, Alessandro Duarte, Rodrigo Palácios, and Marcelo Schneck de Paula Pessôa*
Industry Track

Managing Global R&D Projects: Practical Experience in Building Project Management Competency .................................................. 185

Rakesh Singh and Kurt Hofmann

An Industrial Experience on the Application of Distributed Testing in an Agile Software Development Environment ........................................... 190

Eliane Collins, Gisele Macedo, Nayane Maia, and Arilo Dias-Neto

Subcontracting for Scrum Teams: Experiences and Guidelines from a Large Development Organization ................................................... 195

Miika Penttinen and Tommi Mikkonen

Challenges in Distributed Scrum ..................................................................... 200

Gopal K. Ghosh

Freelancers: A Global Software Engineering Approach for Small Projects ........................................... 201

Abhinandan Bhadauria

Process Harmonization across Remote Sites .................................................... 202

Manoj Apte and Kurt Hofmann

4 C: An Approach for Effective People Management in an Offshore Software Development Center .................................................................. 207

Gerd Höfner and V.S. Mani

An Approach to Effectively Transfer Knowledge and Accelerate the Movement of Software Services Offshore ........................................... 212

Sandeep Kumar, Ajit Krishna, V.S. Mani, B.K. Kulkarni, and Carlos Arglebe


Bedir Tekinerdogan and Semih Cetin

Author Index ................................................................................................. 218