E-government research has evolved greatly over the past two decades. This research stream is an important contributor to multiple disciplines including information systems and public administration. E-Government services pose numerous challenges in terms of interoperability of services, design of services, optimization of process chains, identification and assessment of the value-chain of services, cross-organizational service chains, workflow support of e-services, integration of internal IT support, G2G and G2C e-services, outsourcing of services, digital preservation, electronic records management, etc. At the same time, governments are struggling to meet expectations especially under intensified pressure to reduce costs and reduce budgets.

As a result, research to guide the development, management and evaluation of e-Government services is in great demand in this important and rapidly growing domain. The mini-track includes a research paper that addresses the characteristics, development, implementation, uses, and evaluation of e-Government services and systems.

Citizens have come to expect and demand governmental services matching private-sector services in every aspect of quality, quantity, and availability. This mini-track addresses citizens' expectations and acceptance of e-government services across government levels and branches, success factors for e-government services development and implementation, value assessments of e-government services, and methodologies, techniques, and tools for service composition. It highlights the characteristics, development, implementation, uses, and evaluation of e-government services and systems.

This year the Services and Information Minitrack at HICSS is composed of one paper that addresses an important and timely issues in the e-government domain.

The paper is entitled "A Comparative Value Assessment of Private Sector and eGovernment Services in the production of a Non-Label Affiliated Jazz Album." This paper highlights the interdisciplinary nature of e-government research. It also explores an area that needs more attention in our discipline: value. This paper presents a comparative assessment of value that juxtaposes issues from the private and public sector.