

## ▼ Introduction to E-Government/Organization & Management Minitrack

Helmut Krcmar  
Chair for Information Systems  
Technische Universität  
München  
krcmar@in.tum.de

Christine Leitner  
Center for European Public  
Administration (CEPA)  
Danube University Krems  
christine-leitner@donau-  
uni.ac.at

Anthony M. Cresswell  
Center for Technology in  
Government, University at  
Albany-SUNY  
tcresswell@ctg.albany.edu

Organization and Management in E-Government can be seen as synonymous to information management for E-Government. The issues covered include all aspects of planning, implementing/introducing and managing information systems and IT-infrastructure in public sector organizations.

Among current challenges for organization and management in E-Government the following can be summarized: The design of flexible IT-architectures, IS-portfolio management or E-Government strategies as well as aspects of managing existing E-Government systems and infrastructure.

The papers in this minitrack give an overview over the breadth of the field.

In their paper 'Performance Monitoring and Accountability through Technology: E-Government in Greece' Dimitra Petrakaki, Niall Hayes and Lucas Introna report on the effect of performance monitoring systems on public service accountability. They describe findings of an in-depth empirical study.

The paper 'Management of Technochange in an Interorganizational E-Government Project' by Andreas Nilsson discusses enterprise architecture knowledge as a means to support the management of interorganizational technochange. The author presents four issues of technochange as results of an action research project.

In their paper 'An Exploratory Approach for Benefits Management in E-Government: Insights

from 48 Norwegian Government Funded Projects' Leif Skiftenes Flak, Tom Roar Eikebrokk and Willy Dertz report findings mainly based on document analysis. They researched the application of a specific approach towards E-Government implementation management designed to ensure the intended outcomes.

The paper 'Governance Structures in Cross-Boundary Information Sharing: Lessons from State and Local Criminal Justice Initiatives' by Theresa A. Pardo, J. Ramon Gil-Garcia and G. Brian Burke reports findings from semistructured interviews with participants in four state and local government criminal justice initiatives. As a result the authors identify the determinants of governance structures for cross-boundary information sharing initiatives.

In 'An Empirical Examination of Open Standards Development' Jay Kesan and Rajiv Shah discuss the impact of open standards as a basis for current and future E-Government development. The findings reported in this paper are based on the analysis of a random set of IETF open standards.

The paper 'Research on Constraints in Anti-money Laundering (AML) Business Process in China Based on Theory of Constraints' by Xuan Liu and Pengzhu Zhang deals with constraints for AML business in China. Based on semi structured interviews as well as on a comprehensive field study the authors identify and analyze major constraints according to the Theory of Constraints.