Information Technology and Public Administration – Policy for IT-Enabled Public Administration

This Minitrack presents work that focuses on the relationship between issues of public policy and the development and implementation of information technology in the public sector. Information technology use in public administration can be both the result of policy developments and also an influence on the direction of policy decisions. The papers in this minitrack explore various aspects of these relationships and interactions.

The papers in Session One, while using different approaches and exploring different specific issues, focus more on access to information or the role of information in policy processes. The research involves government at the local and national levels, and in both the US and Taiwan.

The papers in Session Two are more concerned with the use of information in relation to policy and administrative issues. The papers include attention to the use of information technology in public administration and policy decision making. The themes treated include problems of use of online technologies for administrative tasks and how information resources and technologies are used in communication and analysis for policy making. The work involves public administration in Sweden, Austria, and the United Kingdom.

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