Message from OSA Workshop Co-chairs

In today's global economy, where conditions change often and rapidly, the efficiency and effectiveness of the execution of business processes has become a central issue. As these processes depend on the assigned resources, a considerable optimization focus lies on the minimization of the resources' costs and simultaneously on the maximization of their returns. Another critical factor, which substantially influences the ability to compete, is the continuous operation of a company's business processes. The reasons why the execution of business processes may be interrupted are manifold and are addressed by several fields of research.

Exercising for instance strong computer security is a company’s crucial task in order to strengthen the resilience of IT systems against arising threats. However, the most sophisticated technical security techniques will fail, if there is no adequate organizational structure covering the appropriate planning, design and implementation of these techniques. Furthermore, processes within the companies have to be set up, lived and monitored to continuously improve the company’s ability to survive while simultaneously maximizing its returns.

We therefore look forward to the discussions developing around an interesting range of topics represented by the nine papers accepted for this workshop.

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