## SUBJECT INDEX

### A

**Accreditation**

**Agile Methods**

### Agile Methods

**Authentication**

### B

**Business**

### C

**Capacity Planning**

### D

**Data Mining**
- “From Unstructured Data To Actionable Intelligence,” R. Rao, Nov.-Dec. 03, pp. 29-35.

**Databases**

### E

**Education**

**E-Government**

**Electronic Trading**

**Enterprise Architecture**

**ERP**

### H

**Healthcare**

### I

**Information Retrieval**

**International**

**Intrusion Detection**
- “Learning from Experience: Operating System

ISP Peering

IT Investment

Knowledge Management
“From Unstructured Data To Actionable Intelligence,” R. Rao, Nov.-Dec. 03, pp. 29-35.

Legacy Systems

Licensing

Management
“Communication Lessons from IT Consultancies,” B. Pedigo et al., July-Aug. 03, pp. 53-56.

Networking

Open Source

Performance Modeling

Personalization

Privacy

Programming

Refactoring

Security

Software

Software Development

Systems Development

Transportation

Trends
Visualization
“From Unstructured Data To Actionable Intelligence,” R. Rao, Nov.-Dec. 03, pp. 29-35.

Web

XML

AUTHOR INDEX

A
Atem de Carvalho, Rogerio, see Smets-Solanes, J., July-Aug. 03, pp. 38-44.

B
Benson, Dennis A., see Wood, F.B., May-June 03, pp. 22-28.

C
Callahan, Dale, see Pedigo, B., July-Aug. 03, pp. 53-56.
Chang, J. Morris, see Lo, C.T.D., Mar.-Apr. 03, pp. 44-50.
Cid, Victor, see Wood, F.B., May-June 03, pp. 22-28.
Copeland, Dennis R., see Caloyannides, M., May-June 03, pp. 16-21.

D
Datesman Jr., George H., see Caloyannides, M., May-June 03, pp. 16-21.
Davis, Lauren B., see Lee, S.C., Jan.-Feb. 03, pp. 17-24.

E
Erickson, Karen, see Spellmann, A., Sept.-Oct. 03, pp. 31-36.
Fariss, Susan, see Wood, F.B., May-June 03, pp. 22-28.
Faulkner, Gary, see Bernhard, P.J., Mar.-Apr. 03, pp. 16-21.
Frieder, Ophir, see Bernhard, P.J., Mar.-Apr. 03, pp. 16-21.
Gill, Bharminder, see Neill, C.J., Jan.-Feb. 03, pp. 33-38.
Gopal, Ram, see Geng, X., July-Aug. 03, pp. 30-36.

H
Hensgen, Tobin, see Desouza, K.C., Mar.-Apr. 03, pp. 64, 61-63.
Ho, Shuk Ying, see Tam, K.Y., Sept.-Oct. 03, pp. 53-57.
Hwang, John D., see Liu, S., May-June 03, pp. 10-15.

J

K

L
Laplante, Phil, “Trivial Pursuit and IT Applicant
Exams,” May-June 03, pp. 64, 62-63.
Lee, Wei-Bin, see Chang, C., Sept.-Oct. 03, pp. 26-29.
Liu, Simon, see Dodd, J., May-June 03, pp. 30-36.
Lo, Chia-Tien Dan, Witawas Srisa-an, and J. Morris Young, “From Unstructured Data To Actionable Intelligence,” Nov.-Dec. 03, pp. 29-35.
Reynolds, Jim, see Spellmann, A., Sept.-Oct. 03, pp. 31-36.
S
Siegel, Elliot R., see Wood, F.B., May-June 03, pp. 22-28.
Srisa-an, Witawas, see Lo, C.T.D., Mar.-Apr. 03, pp. 44-50.
T
V
W
Weber, Bruce, “Adoption of Electronic Options Trading at the ISE,” July-Aug. 03, pp. 22-29.
Weitzel, David S., see Caloyannides, M., May-June 03, pp. 16-21.
Whinston, Andrew B., see Geng, X., July-Aug. 03, pp. 30-36.
Whinston, Andrew B., see Long, J., July-Aug. 03, pp. 15-21.
Woolsey, Frederick C., see Laplante, P.A., Nov.-Dec. 03, pp. 12-16.
Wybolt, Nicholas, see Rehkopf, T.W., Nov.-Dec. 03, pp. 36-43.
Y
Yang, Yun, see Yong, J., Sept.-Oct. 03, pp. 21-24.
Yaverbaum, Gayle J., see Lidtke, D.K., Jan.-Feb. 03, pp. 41-45.
Yuan, Michael J., see Long, J., July-Aug. 03, pp. 15-21.